



CHARLIE CRIST
GOVERNOR

HOLLY BENSON
SECRETARY

May 12, 2008

RE: Fiscal Agent Transition IMPORTANT INFORMATION

Dear Medicaid Partner:

As Florida Medicaid moves toward the fiscal agent transition between ACS and EDS, there are several important events that will occur. Please access the EDS website at <http://mymedicaid-florida.com/providerreadiness/> for an outline of events. You should be aware that during the week beginning **Monday, June 23rd** and ending **Sunday, June 29th**, the Florida Medicaid Management Information Systems (FMMIS) claims processing system and all related fiscal agent business processes will transfer to EDS from ACS. For pharmacy providers, the transition from the ACS X2 processing system to the EDS/First Health operation will occur beginning **June 20, 2008 at 6:00pm** and ending **June 21, 2008 at 6:00am**. If you submit paper claims, you can continue submitting, without disruption. ACS and EDS will transfer responsibility for the Post Office Boxes and all mail submitted to and contained in those mail boxes.

During the week of June 30, 2008, providers will not receive a payment from Medicaid. Claims submitted just prior to and during the week of implementation will be processed for adjudication after the transition week of June 23 through June 29, 2008. This week for non-payment is standard operation. We have approached this current transition, as done with past fiscal agent takeovers and the HIPAA transition in the fall of 2003, by not "running" a payment cycle on the final Saturday of transition.

By now, all Florida Medicaid providers should be completing their software and business changes and moving on to testing activities. **If you are not yet at this stage of readiness, you should immediately contact your software/practice management vendor, billing agent, or clearinghouse to check on the status of their change protocols with EDS.** Please access the EDS site at <http://mymedicaid-florida.com/providerreadiness/> for helpful information on what you should be doing now.

Provider training presented by EDS and Medicaid, beginning this past fall and continuing thru the spring, is nearing completion. If you missed the training sessions in your area, please contact EDS at the numbers listed on their website at <http://mymedicaid-florida.com/providerreadiness/> or contact your Area Medicaid Office for information regarding changes in Florida Medicaid claims processing. Contact information for the Area Medicaid Offices' can be found at <http://ahca.myflorida.com>.

There has been a great deal of planning, design, and testing involved with this transition and we expect it to be successful. We realize issues may surface that present short term hurdles to jump, so pay close attention to the EDS and the Agency for Health Care Administration Medicaid websites for up-to-date information on the transition progress. We thank you for the services you provide for Florida Medicaid recipients and appreciate your patience and cooperation as we make this transition to the new, improved FMMIS.

Sincerely,

Alan Strowd, Chief
Medicaid Contract Management

